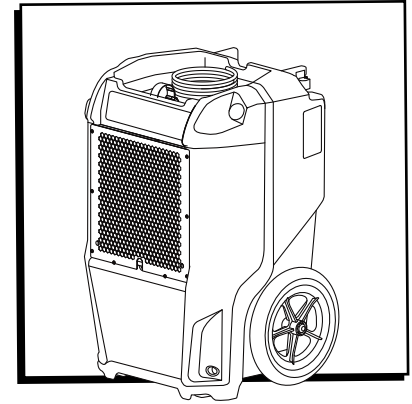


ULINE H-11827

**INDUSTRIAL DEHUMIDIFIER –
219 PINT**

1-800-295-5510
uline.com



TROUBLESHOOTING

ERROR MESSAGES

If the control system detects a problem, an "Alert" symbol will appear in the upper right corner of the control panel screen. Press **POWER** button to view the message and "OK" to clear the message.

In the case of an error, the unit will not operate until the problem is resolved. Refer to the explanations and solutions shown below. If these solutions do not fix the problem, contact Uline Customer Service at 1-800-295-5510.

ERROR CODES	RECOMMENDATIONS
ER4 Error (Defrost Thermistor Connect) ER4 Error (Outlet Thermistor Connect)	Temperature sensor is open, missing or shorted. Check that temperature sensors are installed correctly on control panel.
ER5 Error (Inlet RH1 Temp/RH Sensor)	Inlet temperature/RH sensor is open, missing or shorted. Check that inlet temperature/RH sensor is installed correctly on control panel and inlet shroud.
ER6 Error (Current Sensor Failure)	Current sensor failure.
ER9 Error (Pump Blocked)	Check for obstructions in drain hose.
W1 (Low Battery)	Replace coin cell battery (3 V, CR2032) on control panel.
W2 (BLE Error) W3 (Flash Reset) W4 (WDT Reset)	Cycle power to dehumidifier.

TROUBLESHOOTING CONTINUED

OPERATING ISSUE	CAUSES	RECOMMENDATIONS
Water drips out when moving unit.	Unit was unplugged before purging was complete.	Purge unit before moving. See "Transporting" on page 3 of instructions.
Unit does not operate.	Unit not switched on. No power to machine.	Switch unit on. Plug in unit; check power cord connection at wall outlet.
Unit operating, but room not dry.	Not enough time to dry. Poor air movement in room. Excessive moist air infiltration.	Ensure "Humidistat" is off. Allow more time for drying. Increase air movement with air movers. Seal off area to reduce infiltration.
Unit collects too little water.	Room air is dry. Room temperature is too low. Filter is clogged. Coils are clogged.	Ensure "Humidistat" is off. Confirm humidity level with hygrometer. Increase room temperature. Check filter. Replace as necessary. Check coils. Clean as necessary.

