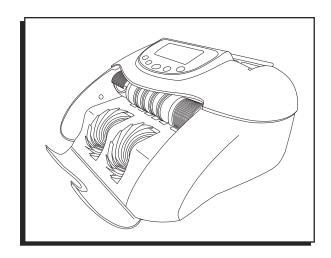


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TROUBLESHOOTING

OPERATING ISSUE	CAUSES	RECOMMENDATIONS
Bills jammed.	Jam inside machine.	1. Turn off the machine.
		Remove jammed bills by lifting the front cover and turning rollers or wheels manually if necessary.
		Look for foreign objects inside the machine (paper clips, rubber bands, etc.). Remove objects.
		Close front cover and turn machine on and restart counting.
Machine fails to detect counterfeit notes.	UV sensor may have collected dust.	Clean the UV sensor using compressed air or a soft brush.
	Magnetic sensors may need cleaning.	Run a currency cleaning card (not included) through the machine to clean the magnetic sensors.
Inaccurate counting; recurrent "Chn" or "dbl" errors.	If bills are brand new, feeding gap may be too wide. Rubber rollers and rubber may may have worn down, increasing the feed gap.	Narrow feed gap. 1. Turn feed gap adjustment screws counterclockwise and retry counting. 2. Repeat procedure until gap is properly adjusted.

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TROUBLESHOOTING CONTINUED

ERROR CODES

ERROR CODE	CAUSES	RECOMMENDATIONS
UV'	Counterfeit bill detected.	Remove the last bill from the stacker and press the <i>START</i> button to continue counting. The suspect bill
mc		will not be added to the count.
4 <i>6</i> £	Double note detected.	Check if the last two bills in the stacker are stuck together. Remove all bills from the stacker and recount them.
HLF	Half note or torn bill detected.	Remove the half note from the stacker and recount all other bills in the stacker.
СНП	Two or more notes have passed through at the same time.	Remove all bills from the stacker and recount them.
EAA EI	There are bills in the hopper.	Remove the bills from the hopper to allow the machine to complete its self-check.
	Hopper sensor may have collected dust.	Clean the sensor with a soft bristle brush and compressed air.
ERR EZ	Left counting sensor may have collected dust.	Clean the sensor(s) with compressed air and a soft bristle brush.
ENN E3	Right counting sensor may have collected dust.	
dd	Non-standard sized bill ddetected.	Remove the last bill from the stacker and press the START button to continue counting.