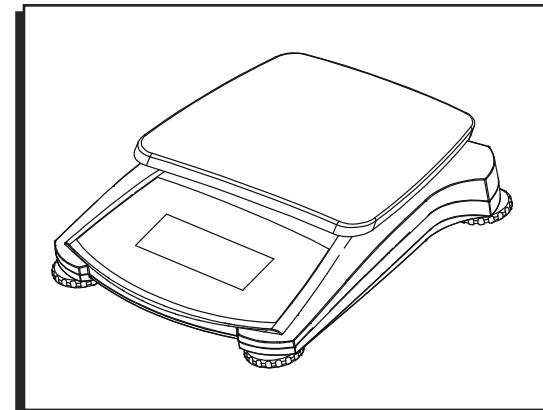


ULINE H-9560, H-9561
SCOUT® JEWELRY SCALE

1-800-295-5510

uline.com



TROUBLESHOOTING

| SYMPTOM | POSSIBLE CAUSE |
|-----------------------------------|---|
| Cannot turn on | No power to scale. |
| Poor accuracy | Improper calibration. Unstable environment. |
| Not displaying two decimal places | Security switch in locked position. |
| Cannot calibrate | Security switch in locked position. |
| <i>Err 8.1</i> | Weight exceeds power on zero range. |
| <i>Err 8.2</i> | Weight below power on zero range. |
| <i>Err 8.3</i> | Overload (weight exceeds rated capacity). |
| <i>Err 8.4</i> | Underload (pan removed). |
| <i>Err 8.5</i> | Tare out of range. |
| <i>Err 8.6</i> | Displayed value exceeds 999999 (possible in Totalization mode). |
| <i>Err 8.7</i> | Unknown internal weight position. |
| <i>rEF.Err</i> | Parts counting or percentage error – sample weight <1d. Scale shows error, then exits parts counting or goes to [Clr.APU]. |
| <i>Lo.rEF</i> | Percent Reference weight or APW is too low for accurate results. |
| <i>CAL E</i> | Failure to calibrate. |
| <i>USB.Err</i> | Cannot find menu or app file in U-disk. |

If the troubleshooting section does not resolve or describe problem, contact Uline Customer Service at 1-800-295-5510.