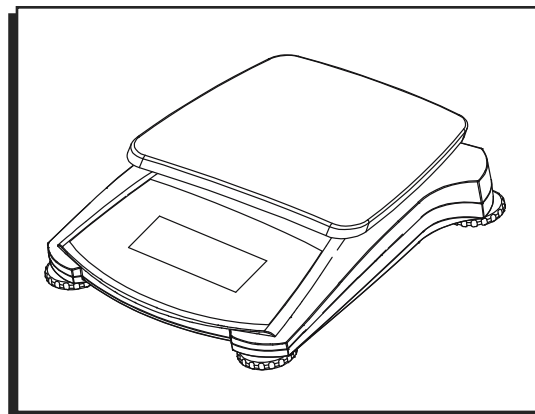


# ULINE H-9560, H-9561 SCOUT® JEWELRY SCALE

1-800-295-5510  
uline.com



## TROUBLESHOOTING

SYMPTOM	POSSIBLE CAUSE
Cannot turn on	No power to scale.
Poor accuracy	Improper calibration. Unstable environment.
Not displaying two decimal places	Security switch in locked position.
Cannot calibrate	Security switch in locked position.
<i>Err 8.1</i>	Weight exceeds power on zero range.
<i>Err 8.2</i>	Weight below power on zero range.
<i>Err 8.3</i>	Overload (weight exceeds rated capacity).
<i>Err 8.4</i>	Underload (pan removed).
<i>Err 8.5</i>	Tare out of range.
<i>Err 8.6</i>	Displayed value exceeds 999999 (possible in Totalization mode).
<i>Err 8.7</i>	Unknown internal weight position.
<i>rEF.Err</i>	Parts counting or percentage error – sample weight <1d. Scale shows error, then exits parts counting or goes to [Clr.APU].
<i>Lo.rEF</i>	Percent Reference weight or APW is too low for accurate results.
<i>CAL E</i>	Failure to calibrate.
<i>USb.Err</i>	Cannot find menu or app file in U-disk.

If the troubleshooting section does not resolve or describe problem, contact Uline Customer Service at 1-800-295-5510.